

Kawai Piano Warranty

Full Ten (10) Year Warranty

Kawai is proud to have the world's finest piano manufacturing facilities, where quality is paramount.... from the selection of the finest raw materials to the meticulous care and inspection by Kawai master builders through every aspect of the crafting process. As a result of the continuing "quest for excellence." Kawai pianos have been applauded by generations of the world's foremost artists and educators.

Kawai warrants your new piano to be free from defects in materials and workmanship for a period of ten (10) years from the original date of purchase from an authorized Kawai dealer. This warranty does not apply to routine maintenance, tuning, regulation and voicing. Furthermore, the warranty does not apply if any of the following have occurred.

1. Accidental Damage.
2. Damage caused by abuse, modification, or negligence.
3. The factory serial number has been removed, altered or defaced.
4. The piano has been improperly repaired or serviced.

Returned warranty cards will be recorded by Kawai for reference in the event that warranty service is required.

Upon discovery of a defect, contact your Kawai dealer. If said defect is a direct result of defective workmanship or materials, Kawai, through its authorized representative, will repair the defect within a reasonable period of time without charge. Prior authorization by Kawai is required for any repair or replacement under this warranty.

IN THE EVENT THAT YOUR PIANO PROVES DEFECTIVE IN WORKMANSHIP OR MATERIALS, YOUR REMEDY SHALL BE THE REPAIR AS STATED IN THIS WARRANTY. UNDER NO CIRCUMSTANCES SHALL KAWAI BE LIABLE FOR ANY LOSS OR DAMAGES, DIRECT, INCIDENTAL OR CONSEQUENTIAL, ARISING FROM THE USE OF, OR INABILITY TO USE THE PIANO UNLESS PROVIDED OTHERWISE BY STATE LAW.

This warranty is in lieu of all other warranties (whether express or implied), statements or representations. Such warranties, statements or representations, if any, are void and have no force of effect.

The Magnusson-Moss Consumer Warranty Act requires any warranty which cannot qualify as a "Full Warranty" to be prominently labeled "Limited Warranty."

Your Kawai piano carries a FULL TEN YEAR TRANSFERABLE WARRANTY.